# JETS Workforce

# User Guide Staff members

Part of the JAG programme at the RCP





| Document control |                |
|------------------|----------------|
| Version          | 5              |
| Effective from   | January 2025   |
| Review date      | January 2026   |
| Owner            | JETS Workforce |



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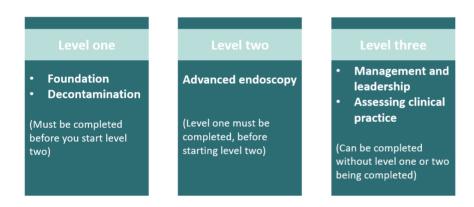
#### Introduction

This user guide has been designed to provide you with the necessary guidance in your role as a staff member for the JETS Workforce programme. JETS Workforce launched in April 2019 and replaced the Gastrointestinal Endoscopy for Nurses programme (GIN).

The programme consists of three elements: an ePortfolio, eLearning modules and attendance at a training course.



The course is divided into three levels, and each level has the above three elements.



The JETS Workforce's online ePortfolio holds endoscopy specific competency frameworks, direct observation of procedures (DOPS), witness statements and reflective accounts that combine to create a platform that the endoscopy workforce can use to submit evidence of their practice.

#### What can a staff member do on the website?

A staff member will have the minimal level of access on the site allowing them to:

- Add evidence on the website
- Complete their competencies
- Book onto courses
- Add their eLearning and other course certificates.

Each person should have staff member access on the website, regardless of their role.



#### **Setting up a JETS Workforce account**

If you have previously used GIN, JETS endoscopy or the NED websites you will already have an account, so you do not need to create a new account. If you are unable to access your account, please contact us at to activate your JETS Workforce account.

Please do not create a new account if you know you have already used one of the above websites in the past! This can cause issues with your account in the future.

If you have never used GIN, JETS or NED and this is your first time using JETS Workforce you can set up a new account following the steps below:

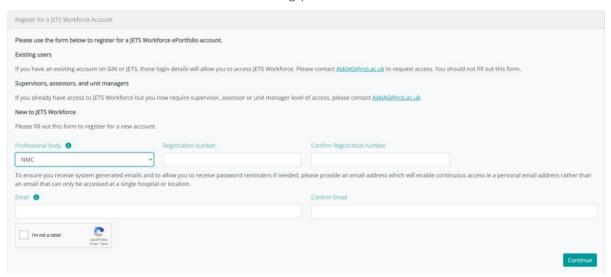
- 1. First you will need to go to www.jetsworkforce.thejag.org.uk
- 2. Click the register button on the left-hand side.



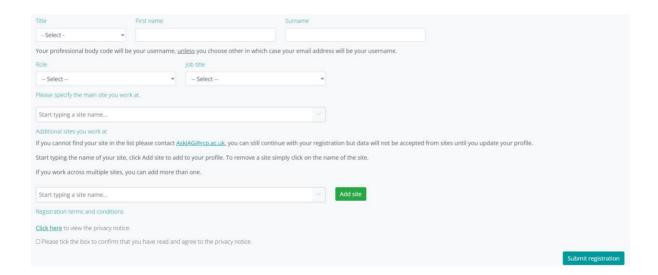
- 3. You will then be asked for some personal details
  - o All fields must be completed to register.
  - We recommend you use an email address that you will have continuous access to eg a personal email address.
  - o If you do not have a professional registration number (eg an NMC number), please select 'other' and this option will be removed.



o Click continue after confirming you are not a robot.



- o Your password must include:
  - At least 8 characters
  - Have upper and lower case letters
  - At least 1 number
- o Add **all** of the sites where you work you can select multiple sites.



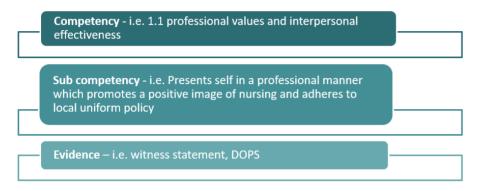
- 4. You will then be sent an automated email with your username to confirm that your registration is complete.
- 5. Your registration will automatically give you staff member access. If you require supervisor, assessor or unit manager access please speak to your unit manager or contact askjag@rcp.ac.uk to amend your access.



### **JETS Workforce training pathway**

#### Competencies

For each level of the programme, users are given access to the JETS Workforce competencies to complete as part of the training pathway. For each competency, there is a sub competency. A piece of evidence (eg a DOPS form, a witness statement or a reflective account) will need to be assigned for each sub competency.



#### eLearning

Before attending any of the ENDO courses, you will need to complete the eLearning modules associated with each course. The modules are not available on the JETS Workforce website, but we have provided instructions on how you gain access to them below:

#### **NHS** services

If you work in the NHS, work with NHS patients or are in education, access to all endoscopy e-learning content is free of charge.

#### Private sector hospitals

If none of the above apply to you, access to the modules can be licensed either through <a href="OpenAthens">OpenAthens</a> or through <a href="elinengerity">eIntegrity</a> for a small fee.

#### Services in the Republic of Ireland

Public services in the Republic of Ireland can access eLearning modules for free. Contact Dorothy Murray for your promotional code at dorothymurray@rcpi.ie

Private services in the Republic of Ireland can access the eLearning modules via the <u>eIntegrity</u> website for a small fee.

Further guidance on registering to start the modules can be found on our website at https://jetsworkforce.thejag.org.uk/ELearning



#### Courses

As part of the training pathway users are given access to the ENDO course they can attend. There is a separate charge for attending a course. Below we have provided an overview of each course. You can book onto the courses by visiting the JETS Workforce website. All upcoming courses are listed on our homepage: https://jetsworkforce.thejag.org.uk/

ENDO1 foundation and decontamination course virtual course 2.5 hours Cost per delegate: £20 public sector hospitals £30 for private hospitals

ENDO2 advanced endoscopy course face to face course at your local organisation/academy full day – 6 hours ENDO3 management and leadership course face to face course full day – 6 hours Cost per delegate:

# How long does it take to complete the pathway?

It is important that you go at a pace that you feel comfortable with, however, below are the recommended timeframes for completing all elements of the JETS Workforce programme.









#### **JETS Workforce roles**

JETS Workforce has four different roles which give varying degrees of access to the website. Below is a summary of all the roles:



#### How are these roles selected?

All roles allocated on the JETS Workforce website are determined by the services. <u>Each service</u> must have these roles selected before they are able to proceed with the completion of the JETS Workforce competencies.

1. Staff member – an endoscopy staff member using the competency framework. All clinical staff should have this level of access as everyone will need to complete their competencies including supervisors and assessors. A staff member will have access to the below five tabs after selecting 'My assessment', under the 'My JAG' tab:



**2. Supervisor/ Assessor** – an experienced member of staff as determined by the unit manager; who is responsible for signing off a staff member's evidence and final assessments. They will have access to the below tabs after selecting 'Assessor/Supervisor', under the 'My JAG' tab:



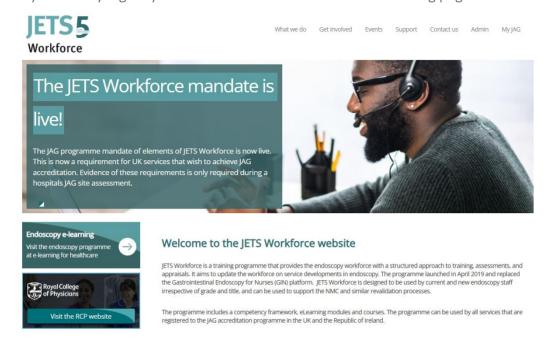
**3. Unit Manager** – responsible for adding users to the ePortfolio and overseeing staff progress after selecting 'Unit manager' under the 'My JAG' tab.

One person can have access to all these roles at once. You do not need to have completed any elements of the JETS Workforce training pathway to have access to any of these roles. These are allocated by the service.



#### Overview of the ePortfolio

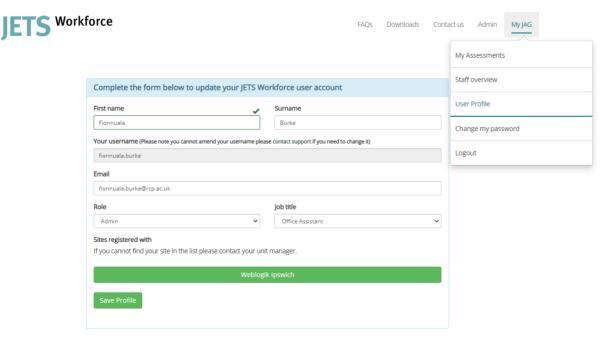
When you initially log on you will come to the JETS Workforce landing page as below:



#### Updating your personal details

To update your personal details go to the 'MyJAG' tab and select 'User Profile.'

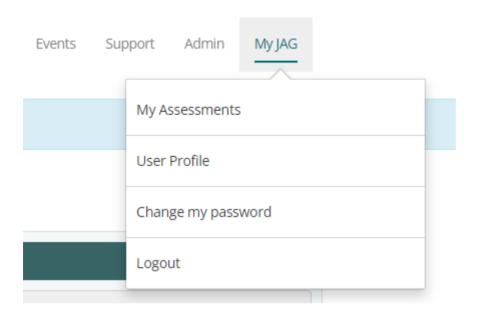
Note: you are unable to update your username or site. Please contact <a href="mailto:askjag@rcp.ac.uk">askjag@rcp.ac.uk</a> if your username or site needs to be updated.





# Your ePortfolio, as a staff member

To access your ePortfolio, go to 'MyJAG' and select 'my assessments'.



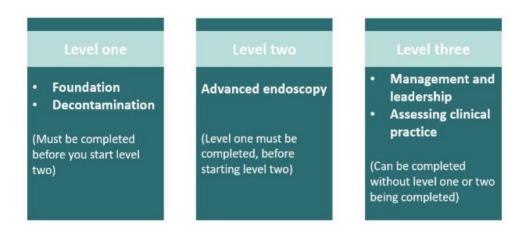
Staff member access will give you access to the following tabs.



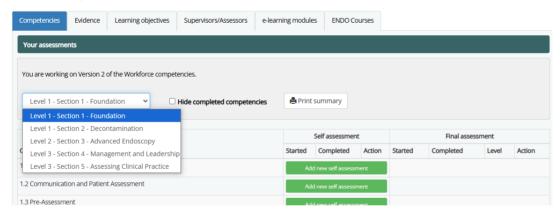


#### **Competencies**

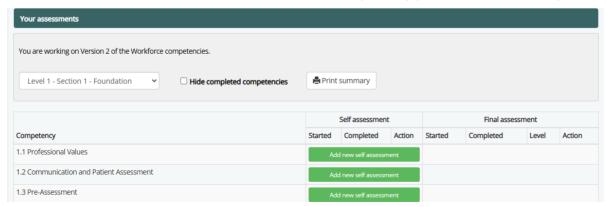
The programme has set competencies required to be met for each level of the programme before progressing to the next level. Each competency needs to be supported with evidence in the form of DOPS, witness statements, LETS, or a reflective account. The completion of a competency is via a three-stage process:



1. When you click on the competencies tab on your page, you can view each section in the dropdown below.



2. Click 'add new self-assessment' next to the competency you would like to complete.

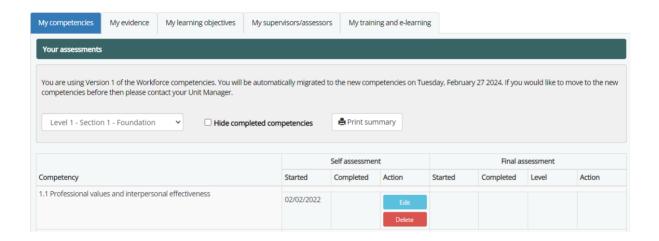




All stages of the assessment process are scored from 1 to 5. To be signed off for a competency, you need to meet level 4 to 5. Where a competency is not relevant to your role, you can select N/A.

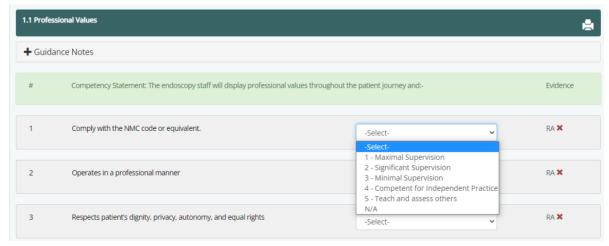


Click on professional values and interpersonal effectiveness below (this is the competency):



Within that competency, it will open up a sub competency. For each sub competency you are required to:

- Select your level of competence (dropdown below)
- Assign a piece of evidence which is indicated by each sub competency (RA on the right-hand side)

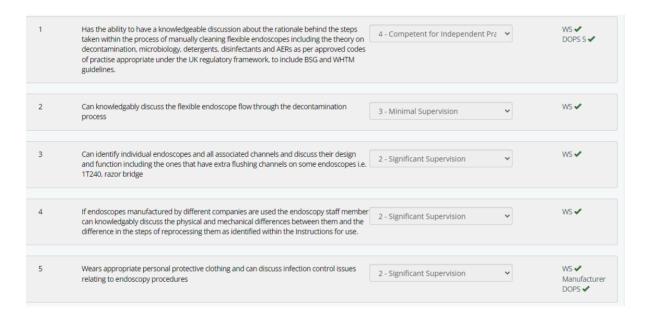




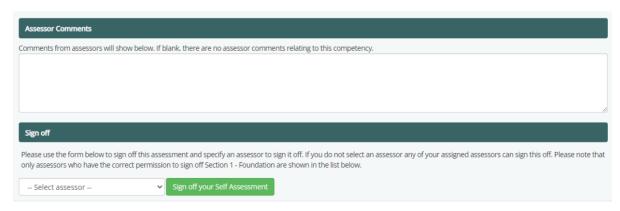
3. Click on 'RA' which will let you assign the evidence. You can assign more than one piece of evidence for the competency.



4. Once you have done this for each sub competency in one competency, you can sign it off. See below for an example.

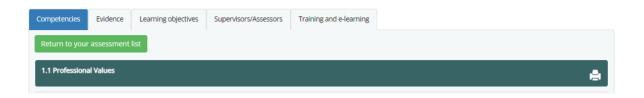


5. Scroll the bottom of the page, add any comments and then select your assessor in the dropdown and click 'sign off your self-assessment.'





6. Click on 'return to competencies' to access your full list of competencies.



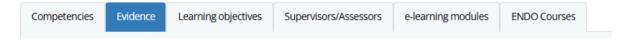
7. Once you have completed all the sub competencies in one competency, it will indicate below the date you completed it and when it was signed off by your assessor.



# **Creating evidence**

#### Each sub competency will require a piece of evidence

The evidence section is where you will add all of your evidence to be signed off by a supervisor (or assessor).



# Types of evidence

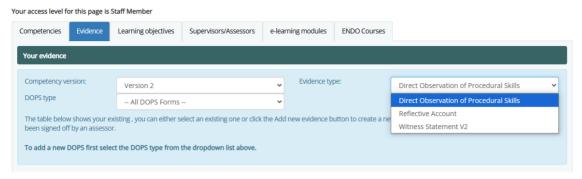
Competencies consist of:

- DOPS forms a total of 30 forms, which vary depending on the sub competency requirements
- Witness statements
- Reflective accounts

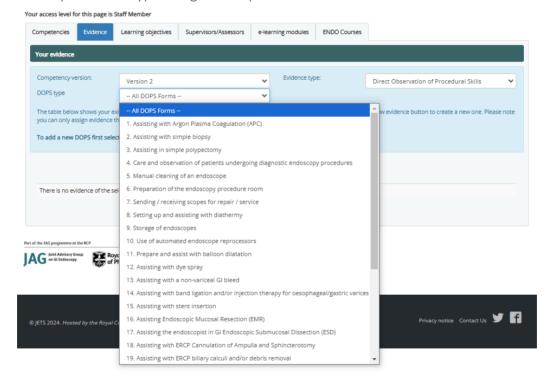


# **Adding DOPS**

1. Go to the Evidence section and select DOPS as the evidence type.



2. Select your DOPS type using the drop-down menu.



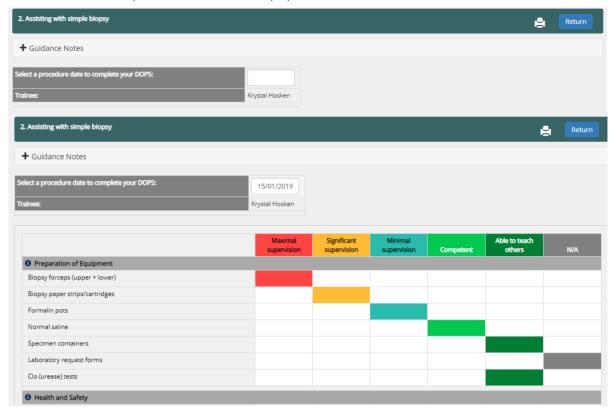
3. Click on 'add new.'

Add new 1. Assisting with Argon Plasma Coagulation (APC)

Print blank DOPS form



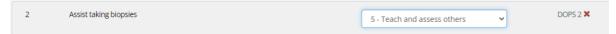
4. Enter the date of procedure which will populate the rest of the DOPS form.



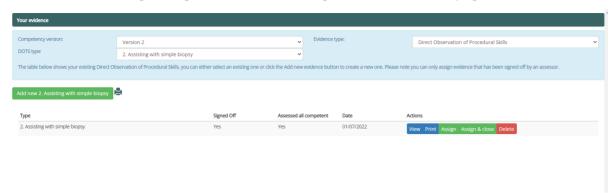
- 5. Complete the self-assessment of your skills (able to teach others, competent, minimal supervision, significant supervision or maximal supervision, N/A). As this programme is for all workforce members, we recognise some of these may not apply to you so if this is the case, select N/A.
- 6. At the bottom click 'Mark DOPS as complete for supervisor to sign off later'. Alternatively, you can select the name of your supervisor who will appear in the dropdown menu, and they can enter their JETS Workforce password to sign it off immediately.



- 7. Your supervisor will now receive an automated email to let them know you have submitted new evidence.
- 8. They will then decide if it can be signed off and provide comments to support you in your learning.
- 9. Return to your competency which requires a DOPS form and click on the DOPS 2 on the right-hand side



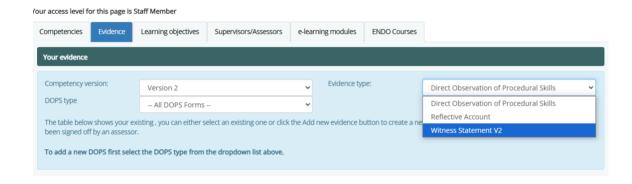
10. Click on 'assign/assign and close' at the right-hand side of the page



# **Adding Witness Statements**

Witness statements have changed for version 2 of the competencies and have been separated out into witness statements and reflective accounts. The process of adding them remains the same for both levels.

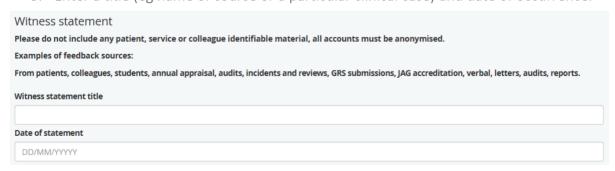
1. Go to the evidence section and select Witness Statements as the evidence type.



2. Click 'Add new Witness Statements'.

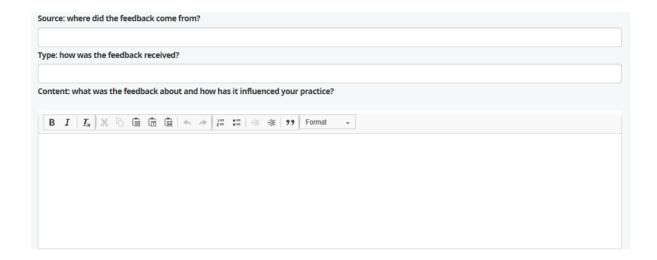


3. Enter a title (eg name of course or a particular clinical case) and date of occurrence.





4. Enter the details of where you received the feedback from, how the feedback was received and what the feedback was about eg course, from a senior colleague.



5. You can also upload any further supporting evidence should you wish to do so. Then click 'sign off' and 'send to supervisor to review later' in their portfolio. Alternatively, you can select the name of your supervisor who will appear in the dropdown menu, and they can enter their JETS Workforce password to sign it off immediately.

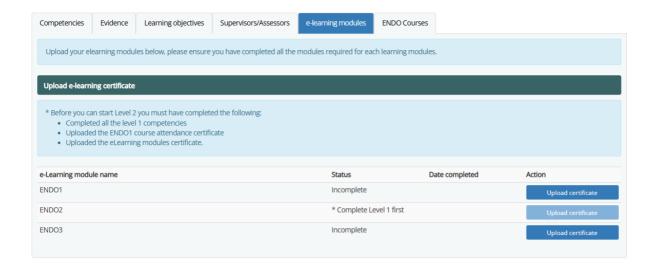


#### **eLearning**

The eLearning modules section provides a place to upload relevant certificates.

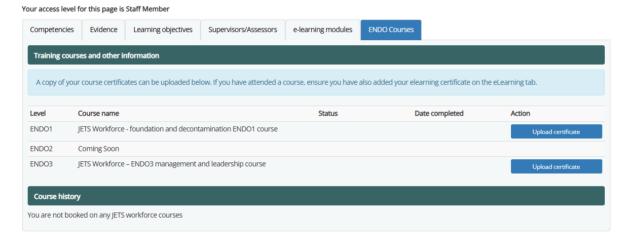
You can upload your eLearning certificates by selecting the 'Upload certificate' button for the relevant module.





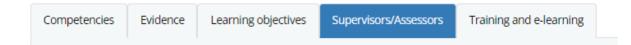
#### **ENDO Courses**

The ENDO courses tab provides an overview of your course history, and a place to upload your course certificates. After attending a course, an option to leave feedback will also appear on this page, next to the relevant course. Once the feedback is complete, you will gain access to your certificate which can be uploaded to this page.

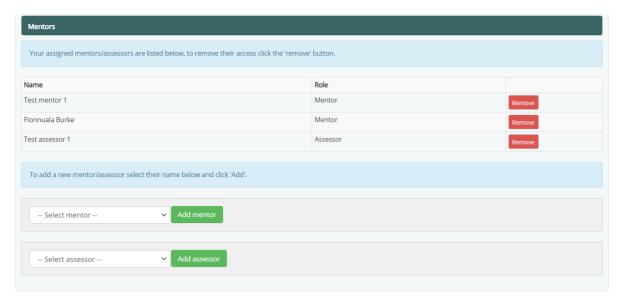


#### **Assigning supervisors and assessors**

The supervisors/assessors section is where you can select any supervisors or assessors from your service that are on JETS Workforce. They will review your competencies and sign off your evidence. We recommend that you assign more than one supervisor and one assessor. Sometimes, the same individual may take on both roles of supervisor and assessor.





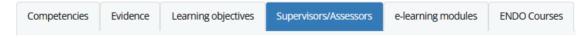


**Note:** if the person you want to assign as supervisor/assessor isn't showing, it is likely because that person has not been designated this role on their own account. Likewise, they may not be registered to a site on their JETS Workforce profile. In such instances, please contact us at <a href="mailto:asskjag@rcp.ac.uk">asskjag@rcp.ac.uk</a> to make the necessary adjustments to the account.

Before you can have any evidence or final assessments signed off, you need to assign your supervisors and assessors. The same person can take on both roles, and you can assign multiple supervisors or assessors.

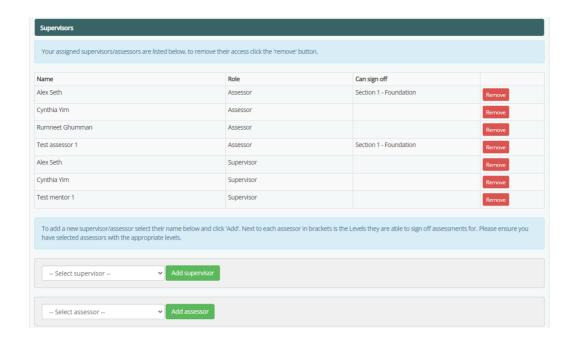
Supervisors are responsible for signing off your evidence and assessors are responsible for completing your final assessments. However, in some cases the supervisor and assessor roles overlap. While it is the primary responsibility of an assessor to sign off the final assessments, if needed they can sign off evidence too. This decision is up to the organisation.

1. To assign a supervisor or assessor you first need to go to the supervisors/assessors tab.



2. Select your supervisor or assessor from the dropdown list at the bottom and click 'add supervisor/assessor.'

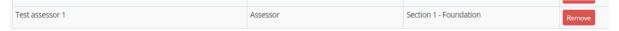




3. Your supervisor or assessor will receive an automated email advising them you have assigned them as a supervisor or assessor. They will now be able to sign off your evidence or complete your final assessments depending on their role.

#### Removing a supervisor/assessor

If at any point you need to remove a supervisor and assessor this can also be removed by clicking on remove on the right-hand side.



#### Completing your self-assessment

If you have completed your evidence and it has already been signed off, you can now attach the applicable piece of evidence to each sub-competency. The type of evidence required will be shown next to each sub-competency.

1. Click DOPS type.



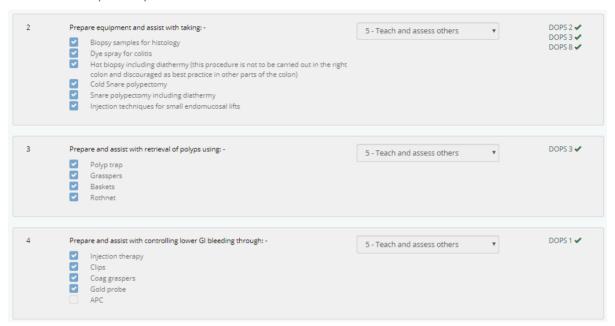
2. Click Assign and close.





Note: in order to assign your evidence to a sub-competency, it must first be signed off by a supervisor / assessor.

3. There should now be a tick next to each piece of evidence that has been assigned to a sub-competency as shown below.



4. When you have attached your evidence, and you are happy with your self-assessment you can then sign it off by clicking 'Sign off your Self-Assessment'.





Further information regarding this report may be obtained from the JAG office at the Royal College of Physicians.

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